How to Manage My Recurring Donation

As a supporter, you're able to manage your recurring donations on our donation platform, Classy. Learn how to edit or cancel your recurring donations.

Before you start

As a supporter of BlinkNow, you can edit your recurring donation. If you want to change the day your donation is charged, please email BlinkNow: roots@blinknow.org.

Open your Supporter Page

1. Sign in to your Classy account
2. Go to the Recurring Donations section
3. Select Edit Donation under the recurring donation you want to manage

Don't see an Edit Donation link?

If you don't see the option to edit your donation, contact BlinkNow: roots@blinknow.org. Chances are the donation was created on an older version of the platform so it cannot be edited. But BlinkNow can change it at any time.
Edit Recurring Donation

From here you can edit the payment information for your recurring donation. Make the changes you need and then select Save Changes. You can also cancel your donation by selecting Cancel Recurring Donation.

**Donation information**
- Frequency: monthly
- Amount: $27.50

**Payment information**
- Credit Card Number
- Expiration Date
- Security Code

**Select a different payment method**

**Billing information**
- Billing Address 1: 350 Tenth Ave
- City: San Diego
- Zip Code: 92101
- State/Province/Region: California
- Country: United States

**CANCEL RECURRING DONATION**

**CANCEL**  **SAVE CHANGES**
FAQ

I can't edit my donation

If you followed the steps above and cannot edit your donation, we recommend contacting BlinkNow: roots@blinknow.org. There is a chance that the donation began on the older version of our platform which means only BlinkNow can make edits.

The page is not loading. What should I do?

If you are using Safari as your web browser, you may need to disable cross-site tracking. To do so, follow these instructions. If you are using another browser, you may need to clear your cache. View our guide for more help.

Why did my recurring donation fail?

The most common cause for a failed recurring donation is an expired credit card. To fix the issue, be sure to update the credit card information using the steps above. If you've recently moved, you may also need to update your billing address.

If your card information and billing address are up to date, we recommend contacting your card issuer or bank for further assistance.

Can I put my recurring donation on pause?

While you cannot put your recurring donation on pause, you can always cancel it and set up a new recurring donation in the future. Just revisit www.blinknow.org/roots and choose set up a new monthly gift.